

Navy Personnel Command's Role In Improving Entitlement Support

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Partnership with DFAS



- DJMS Refresher Training
- Shiprider Program
- Personnel / Pay Assistance Center
- Quarterly Pers / Pay Conferences
- CCB

Personnel / Pay Assistance Center




- >65,000 pay impactive issues
- Metrics show problem areas
- Pers POMing for continuation
- Expanding to address ITEMPO and DEERS (CAC/PKI)

Quarterly Pers / Pay Conferences



- Networking
- Gathering of experts from deck plates
- Changing sites

CCB

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- Too many work-arounds
 - Work-arounds are at both DFAS and in the PERS field
 - Some scheduled after DIMHRS



Overview is completed.

**Transition to twenty minute
facilitated discussion.**